

ACCESS REQUIREMENTS FORM

Please fill out all sections of this form with any access requirements you may have, so our team are able to make every effort to ensure your requirements are met.

Please attach a copy of your PIP/DLA letter, Blue Badge or Access Card when applying for access at our venue.

If you require any help filling out the form, or have any questions regarding our facilities/events, please contact our helpdesk team on 0161 275 2930 or info.su@manchester.ac.uk

Name:

Contact Number:

Email Address:

Gig Attending:

Date of Gig:

The following information will allow us to prepare for your requirements. See below for more details.

Do you require a seat in our venue?

Wheelchair space: Chair:

Do you require a free personal assistant/carer ticket?

Yes: No:

Are you attending with a paying guest(s)?

Yes: No:

If yes, please confirm how many

If you are attending a show only one carer or accompanying guest is permitted to join you in the accessible area. Any additional guests must be requested in advance and are subject to confirmation on the night.

Please provide information on your access requirements in the box below, so we can make every effort to ensure your needs are met, especially in the event of an emergency. Please provide information regarding your level of mobility, and if relevant please provide some details describing the role that your carer performs for you.

Would you like your details to be added to our 'Access Address Book' to make future bookings quicker and easier? (Not applicable for temporary access)

Yes: No:

Disclaimer: We will always try our very best to accommodate your access requirements. However, please note in some instances, circumstances may change, and access may not be guaranteed. This would most likely be due to extremely high demand, requiring us to operate on a first come, first serve basis (from the date of access application, until we reach maximum capacity).

1. All events in our venues are standing only (unless otherwise advertised). If you are unable to stand for the duration of the show, please tick YES to requiring a seat above and we shall ensure you are provided with a backed chair/stool on the night.
2. People who would otherwise be unable to attend an event without the support of a personal assistant, are entitled to a free ticket for their assistant. The customer applying for access must still hold their own general admission ticket, plus any additional tickets for the rest of their party (minus the one personal assistant ticket).
3. Customers with permanent access must provide a copy of their PIP form to be guaranteed a space for their selected show.

VENUE INFORMATION

Access Areas

Academy 1

Balcony at the rear of the venue, with lift and stair access. We allow customers the opportunity to bring 1 person up to the balcony with them. If you are attending with more than 1 accompanying guest, their admission to the balcony is subject to confirmation on the night of the event.

Academy 2, Academy 3 and Club Academy

We have no specific viewing platforms/access areas. Depending on the space available, an area will be set out on the night and explained to you on arrival.

On Arrival

Upon arrival to the venue, please see security on the door and they will show you to the Box Office. Give your name to the venue staff on the Box Office who will then give you a wristband that will allow you entry into the access area and a personal assistant ticket if requested. They will then explain where the lift/stairs are to get into the access area and where the toilets are. If you requested additional members of your party to be in the access area, please check with the venue staff if this is possible.

Facilities

There are large, disabled toilets on every floor equipped with emergency alarms. There is a lift which takes you directly to the entrance of the venue's access area. At the entrance of the building, there is a ramp meaning that the venue has 'step-free' access.

Blue Badge Parking

We do not have our own carpark due to being located on Oxford Road which is bus and taxi's only. However, there is an accessible carpark on Dilworth Street.

There are 8 disabled bays, and from 18:00-23:59 the cost is £4.50. The following link has further information:

<https://www.estates.manchester.ac.uk/services/operationalservices/carparking/#CARPARK>